

1

How safe or unsafe do you feel in each of the following situations?

Feeling of Safety:	Very Safe	Safe	Unsafe	Very Unsafe	Don't Know
In your neighborhood during the day	<input type="radio"/>				
In your neighborhood at night	<input type="radio"/>				
In commercial areas where you dine or shop during the day	<input type="radio"/>				
In commercial areas where you dine or shop at night	<input type="radio"/>				

2

What is your level of satisfaction or dissatisfaction with the public works services listed below?

Level of Satisfaction with:	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
A. Overall ease of traveling through the city	<input type="radio"/>				
B. Number of bicycle lanes	<input type="radio"/>				
C. Quality of bicycle lanes	<input type="radio"/>				
D. Quality of stormwater infrastructure and drainage	<input type="radio"/>				
E. Maintenance of street signs and traffic signals	<input type="radio"/>				
F. Maintenance of main city streets and thoroughfares	<input type="radio"/>				
G. Maintenance of streets in your neighborhood	<input type="radio"/>				
H. Quality and timeliness of snow removal	<input type="radio"/>				
I. Quality of drinking water	<input type="radio"/>				
J. Maintenance of city sewer system	<input type="radio"/>				
K. Overall cleanliness of streets and other public areas	<input type="radio"/>				

2a

Which **THREE** of the public works services listed above should receive the most attention from City leadership over the next three years?

In the spaces provided below, please write the letter to the left of the services listed in Question 2 above (A-K).

1st _____

2nd _____

3rd _____

3 What is your level of satisfaction or dissatisfaction with the enforcement of City codes listed below?

Level of Satisfaction with:	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
A. Enforcement of cleanup of litter, debris, and weeds on residential property	<input type="radio"/>				
B. Enforcement of cleanup of litter, debris, and weeds on commercial property	<input type="radio"/>				
C. Enforcement of maintenance and safety issues on residential property	<input type="radio"/>				
D. Enforcement of maintenance of sidewalks in front of residential property	<input type="radio"/>				
E. Enforcement of residential occupancy limits	<input type="radio"/>				

3a

Which **THREE** of the code enforcement services listed above should receive the most attention from City leadership over the next three years? In the spaces below, please write the letter to the left of the services listed in Question 3 above (A-E).

1st _____ 2nd _____ 3rd _____

4 In 2014, the City conducted a large survey of residents regarding parks and recreation services with a focus on indoor and outdoor recreation. Here we want to ask about some other parks and recreation services that were not addressed in the last survey. What is your level of satisfaction or dissatisfaction with the following parks and recreation services?

Level of Satisfaction with:	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
A. Arts in the Park concert series	<input type="radio"/>				
B. Cemetery grounds and services	<input type="radio"/>				
C. Animal control enforcement	<input type="radio"/>				
D. Quality of Sunset Zoo	<input type="radio"/>				
E. Animal shelter services	<input type="radio"/>				
F. Ease of registering for parks and recreation programs	<input type="radio"/>				
G. Affordability of fees charged for recreation programs	<input type="radio"/>				

5 Currently, the City of Manhattan invests \$2 million per year on street maintenance. Using a standardized tool for measuring the quality of the streets, known as the Pavement Condition Index, we found that 30-40% of streets are below a nationally recognized goal level of 70 on a scale of 0-100. If the current funding level remains constant, the street conditions will worsen over time. The City estimates that it will need to spend \$4 million per year to maintain streets at the goal level. Would you support or oppose increasing funding for street maintenance by \$2 million?

Strongly Support	Support	Oppose	Strongly Oppose	Don't Know
<input type="radio"/>				

5a If you support increasing funding for street maintenance, how do you think the City should pay for the increase?

- Increase funding for streets through a small **property tax increase**
(For example, raising the property tax by 1 mill would increase taxes \$23 on a \$200,000 home)
- Increase funding for streets through a dedicated **sales tax increase**
(For example, 0.2% sales tax increase is \$0.20 on \$100)
- Increase funding for streets by making cuts to other services
- Don't know

6 What is your level of satisfaction or dissatisfaction with the following general items about the City of Manhattan?

Level of Satisfaction with:	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know
Overall quality of life in Manhattan	<input type="radio"/>				
Overall quality of your neighborhood	<input type="radio"/>				
Availability of affordable housing for rent	<input type="radio"/>				
Availability of affordable housing for sale	<input type="radio"/>				
Availability of quality jobs in Manhattan	<input type="radio"/>				
Manhattan as a place to raise children	<input type="radio"/>				
Overall ease of parking near the areas you usually visit	<input type="radio"/>				
Availability of recreation opportunities	<input type="radio"/>				
Availability of information about health and social services	<input type="radio"/>				
Availability of mental health care	<input type="radio"/>				
Reliability of air service at Manhattan Regional Airport (MHK)	<input type="radio"/>				
Overall quality of local fire protection	<input type="radio"/>				

7 The City of Manhattan currently has daily flights to Chicago and Dallas. What one other city would you most like to see air service offered to and from MHK Airport?

- | | |
|-------------------------|---------------------|
| _____ Denver, CO | _____ Phoenix, AZ |
| _____ Washington, D.C. | _____ Atlanta, GA |
| _____ Las Vegas, NV | _____ Charlotte, NC |
| _____ San Francisco, CA | _____ Orlando, FL |

8 Manhattan is a growing city. As a result, there are a number of infrastructure and facility improvements under consideration. What level of support or opposition would you give to the following projects?

Level of Support for:	Strongly Support	Support	Oppose	Strongly Oppose	Don't Know
A. Intersection and street width improvements to improve ease of getting around town	<input type="radio"/>				
B. Creating an indoor recreation facility	<input type="radio"/>				
C. Enhancing Kimball Avenue to be an attractive corridor to the community, Kansas State University, and the National Bio and Agro-Defense Facility	<input type="radio"/>				
D. Outdoor recreation, green space, parks and trails	<input type="radio"/>				
E. Street maintenance	<input type="radio"/>				
F. Parking garage in Aggieville	<input type="radio"/>				
G. Parking garage in Downtown	<input type="radio"/>				
H. Stormwater drainage improvements	<input type="radio"/>				

8a

If you support any of the projects listed above, which **THREE** projects should receive the most attention from City leadership over the next three years? In the spaces provided below, please write the letter to the left of the services listed in Question 8 above (A-H). If you oppose all projects listed, please skip to question 9.

1st _____ 2nd _____ 3rd _____

In order to pay for growth-related projects such as those listed above, the City may have to consider increases in property taxes, sales taxes or some combination of both. If you support any of the growth-related projects, please indicate your preference for how the City should fund them. (To help you answer the following question, we have provided Table 1 below to explain how a 0.25% and a 0.50% increase in sales tax would affect future revenues and everyday expenses for residents. Table 2 similarly explains how increasing property taxes by 1, 5 and 10 mills would affect the amount of taxes paid on homes valued at \$150,000, \$200,000 and \$300,000.)

Level of Support for:	Property Tax	Sales Tax	Combination of Property and Sales Taxes	Don't Know	Oppose
A. Intersection and street width improvements to improve ease of getting around town	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
B. Creating an indoor recreation facility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
C. Enhancing Kimball Avenue to be an attractive corridor to the community, Kansas State University, and the National Bio and Agro-Defense Facility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
D. Outdoor recreation, green space, parks, and trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
E. Street maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
F. Parking garage in Aggieville	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
G. Parking garage in Downtown	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
H. Stormwater drainage improvements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Table 1: Impact of Sales Tax on Purchases*

	Current Sales Tax (8.75%)	0.25% Increase	0.50% Increase
Revenue in 1 year	-	\$2.5 million	\$5 million
Revenue in 10 years	-	\$25 million	\$50 million
\$150 grocery bill	\$13.13	\$0.38 more	\$0.75 more
\$500 new TV	\$43.75	\$1.25 more	\$2.50 more
\$30,000 vehicle purchase	\$2,625	\$75 more	\$150 more

*The City gets roughly 1/3 of its sales tax proceeds from outside visitors to the community.

Table 2: Property Tax Chart
(Value of Home and Tax Amount)

Mill	\$150,000	\$200,000	\$300,000
1	\$17.25	\$23	\$34.50
5	\$86.25	\$115	\$172.50
10	\$172.50	\$230	\$345

9

Some of the growth-related projects could also be paid for over time through fees paid only by the users of those services. Would you support or oppose the projects listed below if they were funded by user fees?

Level of Support for:	Strongly Support	Support	Oppose	Strongly Oppose	Don't Know
A. Creation of indoor recreation facility space	<input type="radio"/>				
B. Parking garage in Aggieville	<input type="radio"/>				
C. Parking garage in Downtown	<input type="radio"/>				
D. Stormwater infrastructure/drainage projects	<input type="radio"/>				

10

As growth and change happens around the city, we would like to know how you feel about commercial and residential development. Please rate your level of agreement or disagreement with each of the following statements.

Level of Agreement with:	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
Planning for residential and commercial development is an important function of local government	<input type="radio"/>				
The visual impact of residential and commercial development is important	<input type="radio"/>				
Walking and biking around new residential subdivisions is important	<input type="radio"/>				
New residential subdivisions should provide parks, recreation amenities, or greenspace	<input type="radio"/>				
Reusing and repurposing older buildings is important	<input type="radio"/>				
Preserving the city's historic character is important	<input type="radio"/>				

11

Do you agree or disagree with the following statements about the governing of the City of Manhattan?

Level of Agreement:	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
The City is responsive to my needs and concerns	<input type="radio"/>				
The City has a good vision for the future	<input type="radio"/>				
The City tries to gain consensus from residents on difficult issues	<input type="radio"/>				
The City gathers feedback from residents on new policies or projects	<input type="radio"/>				
I receive good value for my tax dollar in the city	<input type="radio"/>				
I understand how my tax dollars are used by the City	<input type="radio"/>				
The City provides access to information about issues, events, and meetings	<input type="radio"/>				

12

Have you called or visited the City with a question, problem or complaint during the past year?

_____ Yes

_____ No — Skip to Question 13

12a

If yes, for what purpose did you have a question, problem or complaint most recently?

- _____ Utility bill payment
- _____ Employment information
- _____ Applying for a permit
- _____ Applying for a license
- _____ Housing information
- _____ Parks and recreation services
- _____ Airport services
- _____ Planning/zoning applications
- _____ City code regulations
- _____ Traffic concerns
- _____ Street maintenance issues
- _____ Construction project updates
- _____ City calendar, agenda or meetings
- _____ Bike/pedestrian information
- _____ Municipal Court issues
- _____ Bid opportunities
- _____ General inquiry
- _____ Other _____
- _____
- _____

12b

If yes, in your most recent interaction with the City, what was your level of satisfaction with the following aspects of that experience?

Level of Satisfaction with:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
How easy it was to contact the person you were looking for	○	○	○	○	○
How quickly the City responded to your concern	○	○	○	○	○
Accuracy of information or assistance you were given	○	○	○	○	○
Professionalism and courtesy of employee	○	○	○	○	○

13 — How do you prefer to get your information about the City of Manhattan? *Select all that apply:*

- | | |
|--|---|
| <input type="checkbox"/> City social media accounts such as Facebook and Twitter pages | <input type="checkbox"/> News websites |
| <input type="checkbox"/> City website (CityofMHK.com) | <input type="checkbox"/> Parks and Recreation activity guides |
| <input type="checkbox"/> Government Access Channel (Cox Channel 3) | <input type="checkbox"/> Radio news |
| <input type="checkbox"/> In Touch emails you subscribed to via the City website | <input type="checkbox"/> Television news |
| <input type="checkbox"/> Local newspapers | <input type="checkbox"/> Utility bill |
| | <input type="checkbox"/> Word of mouth |
| | <input type="checkbox"/> Other(s) _____ |

14 — In the last 12 months, how many times have you had the following interactions with the City?

In the past 12 months I have:	Never	1-2 times	3-10 times	More than 10 times
Attended a public meeting or event about City matters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attended a City Commission meeting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Watched a City Commission or Advisory Board meeting on TV	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Watched or reviewed a City Commission or Advisory Board meeting online	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15 — What is your age?

- | | |
|----------------------------------|--|
| <input type="checkbox"/> 18 - 25 | <input type="checkbox"/> 46 - 55 |
| <input type="checkbox"/> 26 - 35 | <input type="checkbox"/> 56 - 65 |
| <input type="checkbox"/> 36 - 45 | <input type="checkbox"/> Over 65 years |

16 — How many years have you lived in the City of Manhattan?

- | | |
|--|--|
| <input type="checkbox"/> Less than 2 years | <input type="checkbox"/> More than 5 years, but less than 10 years |
| <input type="checkbox"/> 2 to 5 years | <input type="checkbox"/> 10 years or more |

17 — How many years do you plan to live in the City of Manhattan?

- | | |
|--|--|
| <input type="checkbox"/> Less than 2 years | <input type="checkbox"/> More than 5 years, but less than 10 years |
| <input type="checkbox"/> 2 to 5 years | <input type="checkbox"/> 10 years or more |

18

What is your estimated total annual household income?

- Less than \$24,999 \$100,000 or more
 \$25,000-\$49,999 Prefer not to say
 \$50,000-\$99,999

19

Do you rent or own your residence? *(If you own a mobile home, but pay a lot fee, you own your residence.)*

- Rent Own

20

Are you a Kansas State University student or a service member associated with Fort Riley?

- I am a Kansas State University student.
 I am a service member associated with Fort Riley. My rank is _____.
 Neither

21

How many adults and children live in your household, including yourself?

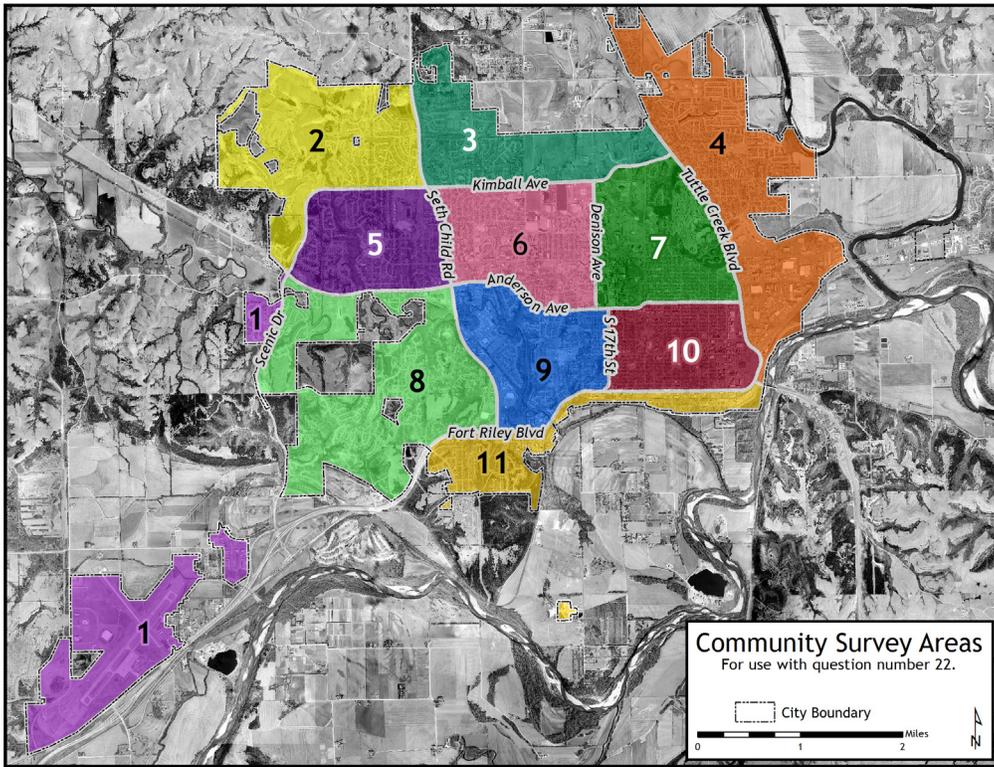
- Number of **adults** who live in the house
 Number of **children** who live in the house

You're almost done! Just a few more questions remain.

22

Using the map below, in what area is your place of residence located? Identify where you live on the map below, then choose the number closest to where you live and write the number in the space provided.

Area _____



23

What do you like about living in the City of Manhattan?

24

What is something you think the City could improve upon?

Thank you for completing our survey. If you would like more information, or have questions, please contact the City Manager's Office at (785) 587-2404.