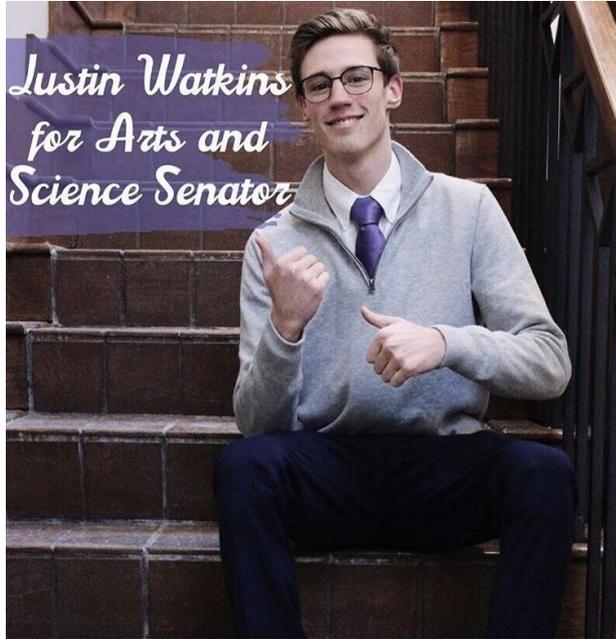


Student, Faculty and Staff Rental Survey

Results and Key Takeaways



About Me



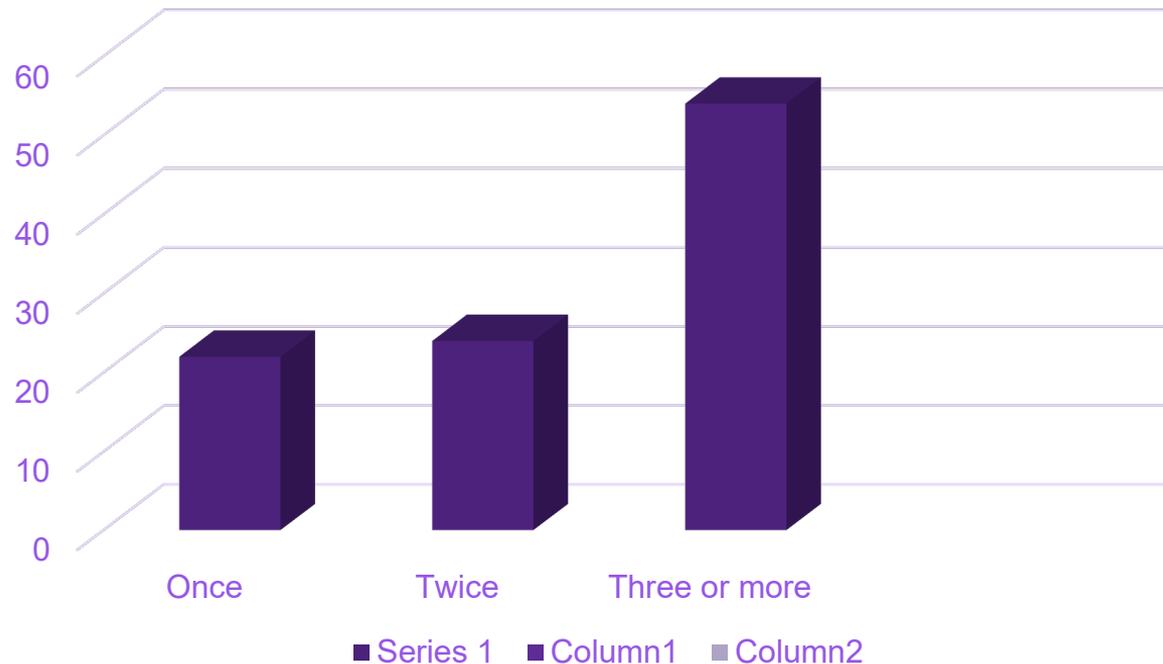
- *Sophomore studying Political Science*
- *Wichita, Kansas*
- *Senator for the College of Arts and Science*
- *Governmental Relations Committee Chairman*
- *Favorite smell is Honey Crisp Apple Cider Yankee Candle*

Demographics

- **143 respondents**
 - 60 students
 - 59 staff members
 - 15 faculty
 - 8 non-university affiliated
- **Of students, 97% were Juniors and Seniors**
- **68% female**
- **28% male**

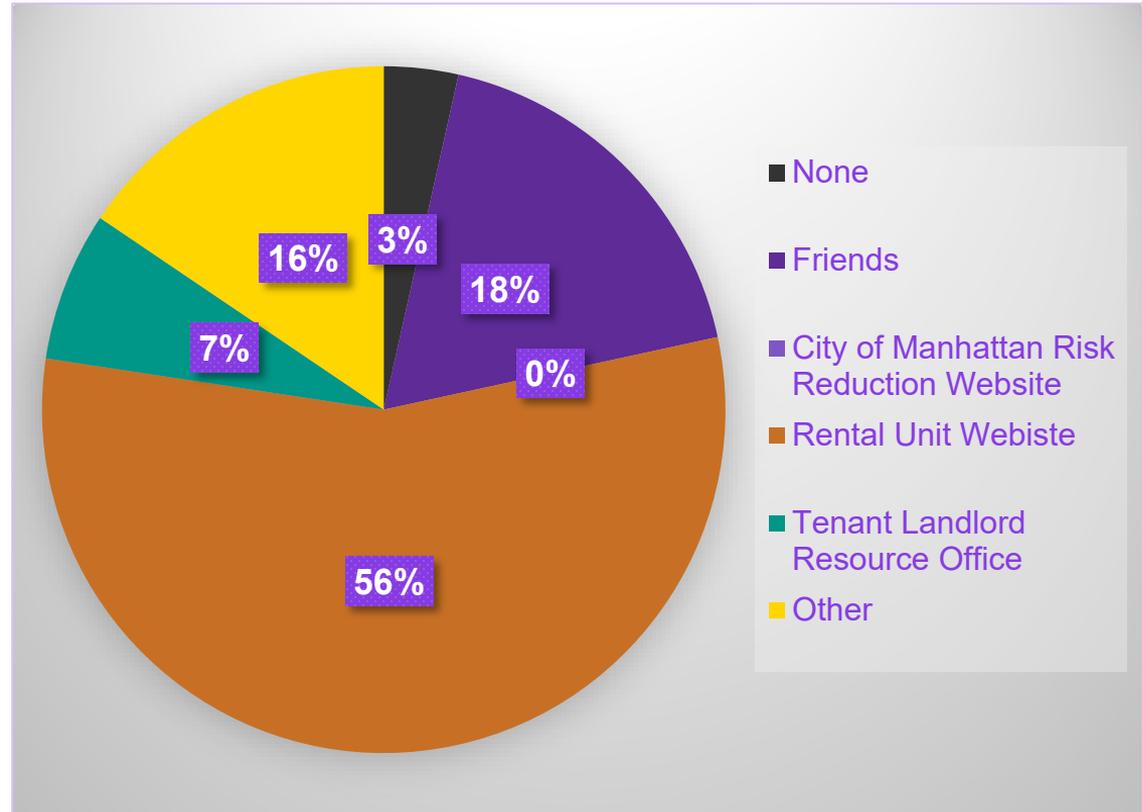
How many times have you rented?

Experienced renters were more likely to offer feedback

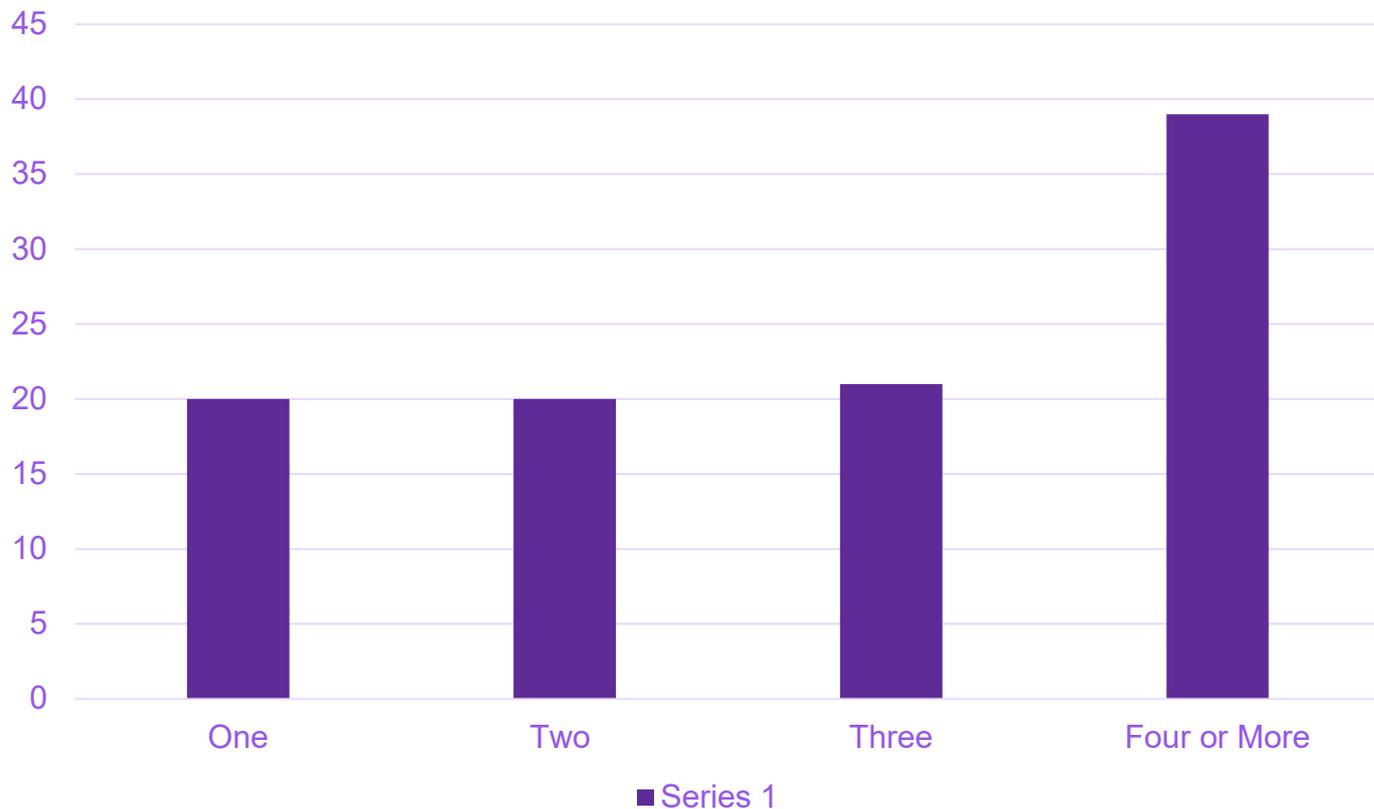


Selection of Property

- Websites that only list units were top choice
- Renters are not utilizing the City of Manhattan Risk Reduction Website
- Many Selected “Other”

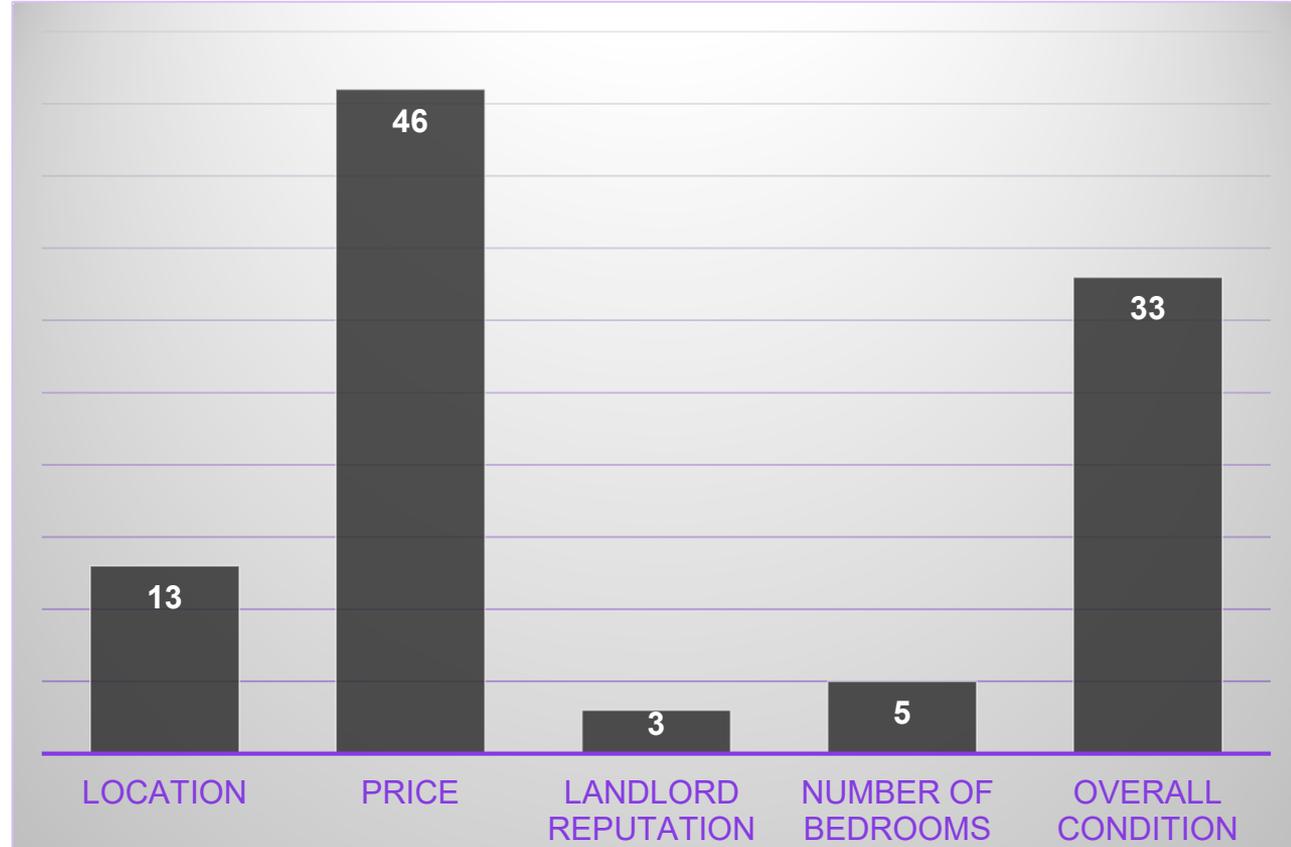


How many units did you physically visit before selecting a unit?



What was your #1 Concern when selecting a rental

- **Price Matters!!**
- **So does condition**



Do Renters Read Lease Agreements?

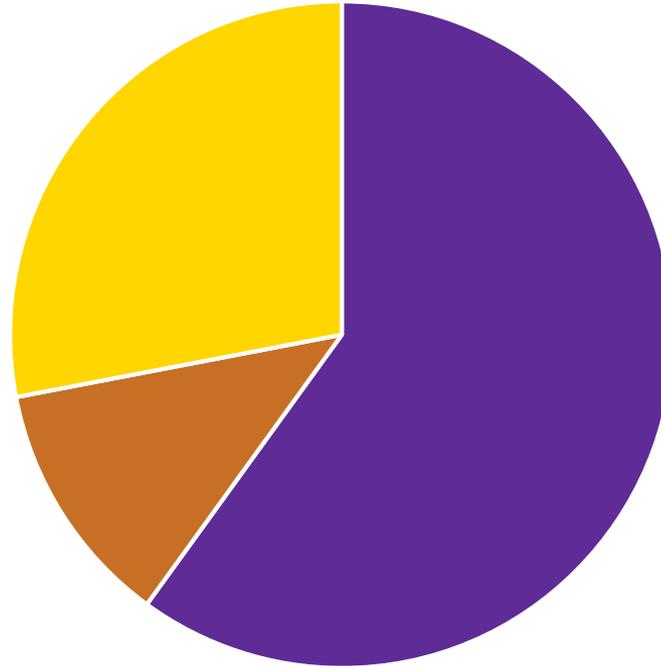
89% Responded Yes

11% Responded No

Pre-Move in Walkthrough and

Did you do a walk-through of the rental unit with the landlord before you moved in to identify any health, safety or code concerns? If so, were those findings documented?

- Yes, and it was documented: 60%
- Yes, but it was not documented: 12%
- No: 28



■ Yes and Documented ■ Yes but not documented ■ No

Renters aren't aware of Code Office policy

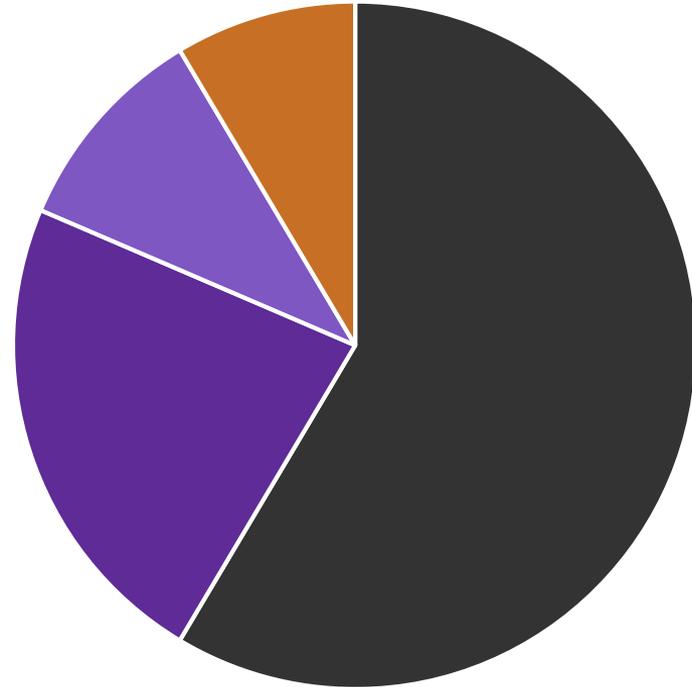
- Are you aware the the City of Manhattan has a rental inspection service that allows you to call the code office and request a free inspection of your rental unit?

Yes: 24%

No: 76%

Respondent Unit Satisfaction

- **75% of respondents are either extremely or somewhat satisfied**
- **11 Respondents (8%) were extremely dissatisfied**
- **Total of 23% were dissatisfied**



- Extremely satisfied
- Somewhat satisfied
- Either satisfied none dissatisfied
- Extremely satisfied

Is your rental property unsafe?

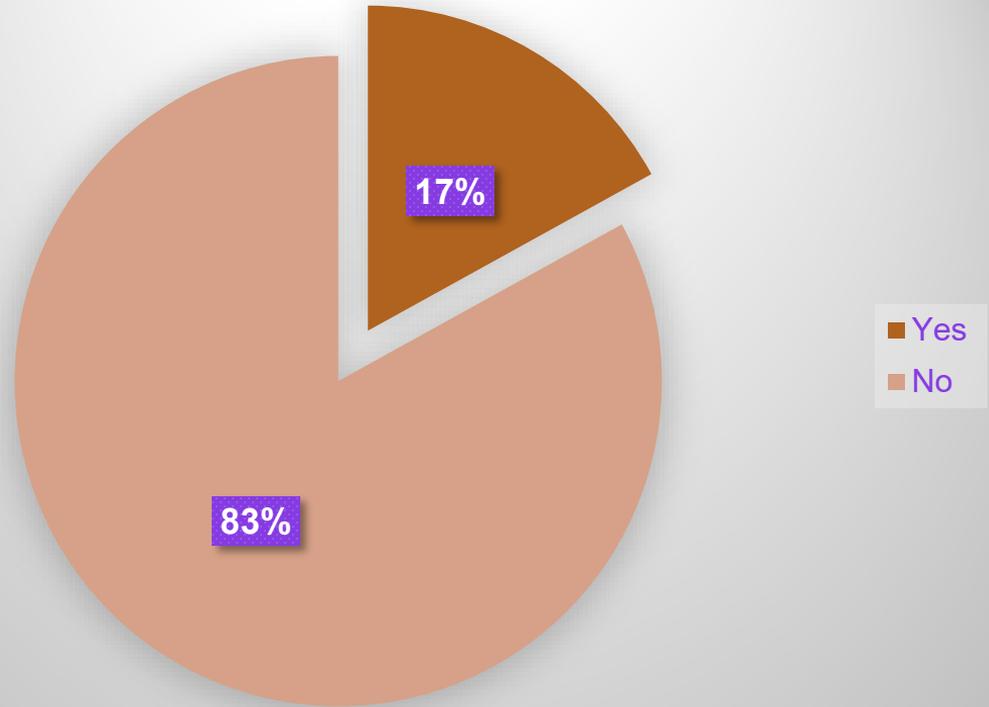
- Do you feel your current rental unit is unsafe to live in due to real or perceived code violation

Yes: 14%

No: 85%

Code Violations of the tenant's doing

Have you ever felt uncomfortable calling the City of Manhattan Code Enforcement Office or submitting a service request to your landlord because of a potential code violation of your own doing?



Do renters ignore conditions to have more roommates?

- Have you ever been willing to ignore some poor rental conditions in order to have more roommates not listed on the lease?

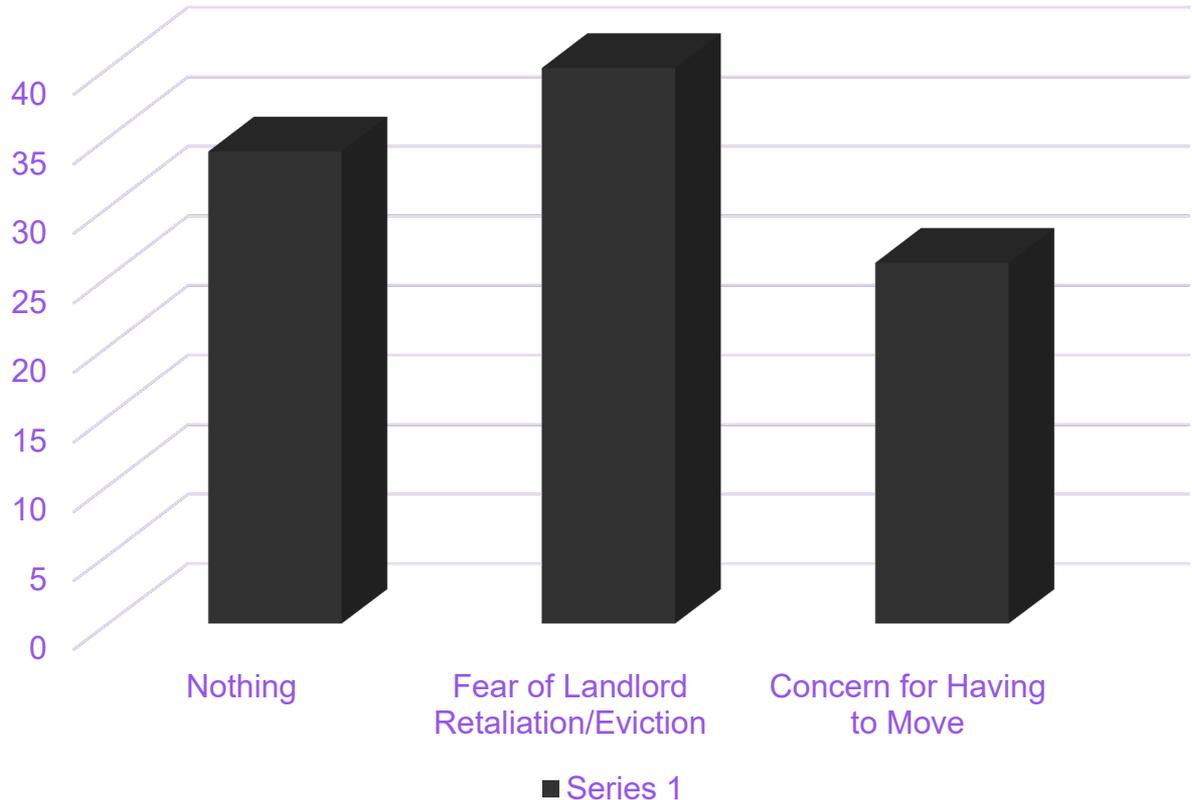
Yes: 11

No: 89

*worth noting that student's weren't isolated in this question.

Landlord/Tenant Communication

- What would prohibit you from raising any housing concerns with your landlord?



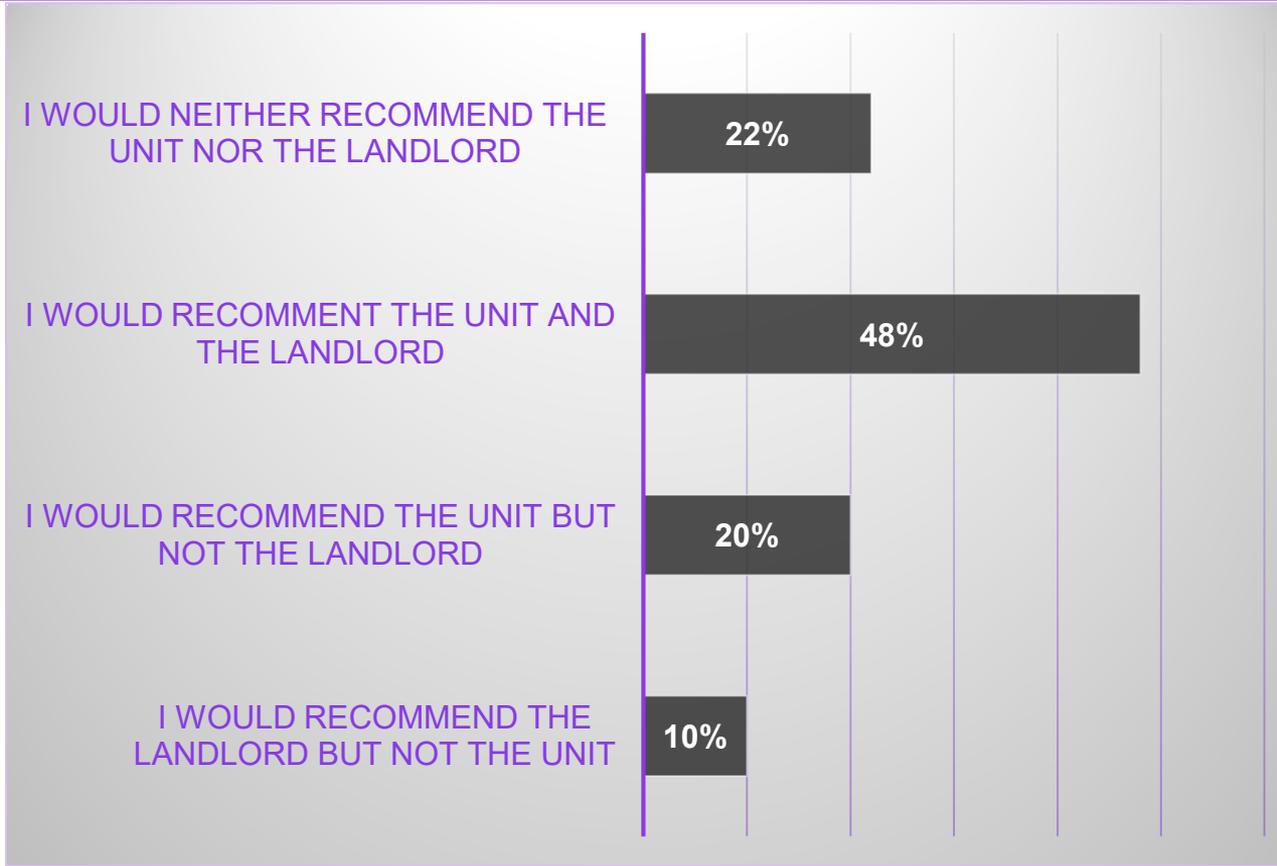
Actual Landlord Retaliation

- Do you personally know of someone or have first-hand knowledge of someone that has had a retaliatory action/been evicted by a landlord after raising a concern/complaint about the rental condition or requesting a housing inspection from the city?

Yes: 25%

No: 75%

Would you recommend your current unit and landlord



Key Takeaways

- **Rental Unit Websites (such as Rent College Pads) are the most commonly used tool to find a rental property**
- **Renters care more about price and condition than location of property**
- **The vast majority of renters don't know that Manhattan has a voluntary rental inspection program**
- **25% of respondents have witnessed landlord retaliation**